Media Player User Guide

For FreeAgent® Theater+™ and FreeAgent GoFlex™ TV

Media Player User Guide

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1. About Your Media Player

This *User Guide* is for Seagate FreeAgent® Theater+™ and FreeAgent GoFlex™ TV media players. Unless otherwise noted, all the information in this guide applies to both media players.

This chapter provides an overview of your media player, describes its main features and components, and lists the other things you need to set up a simple home theater system.

This is Your Media Player

Before you begin, familiarize yourself with the features of your new media player.

FreeAgent Theater+ Media Player

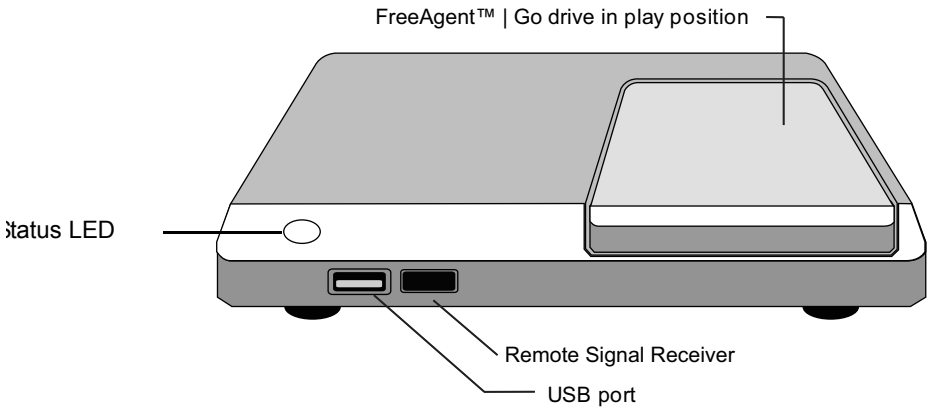

Figure 1: FreeAgent Theater+ Media Player - Front View

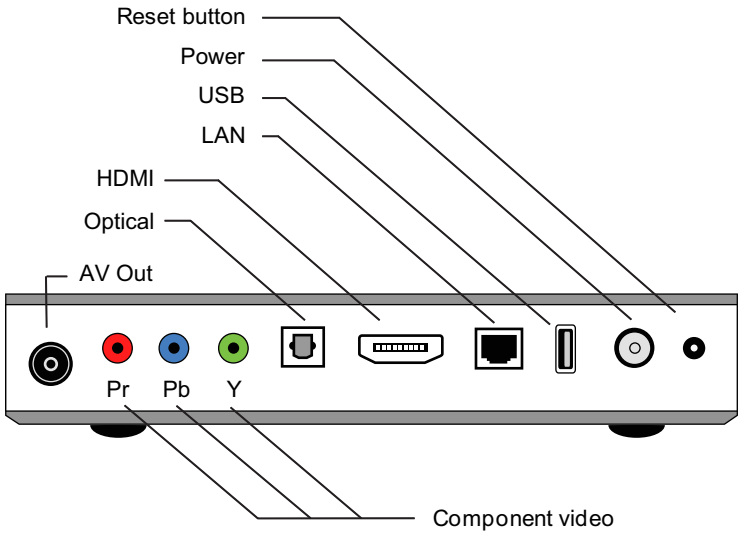

Figure 2: FreeAgent Theater+ Media Player - Rear View

FreeAgent GoFlex TV Media Player

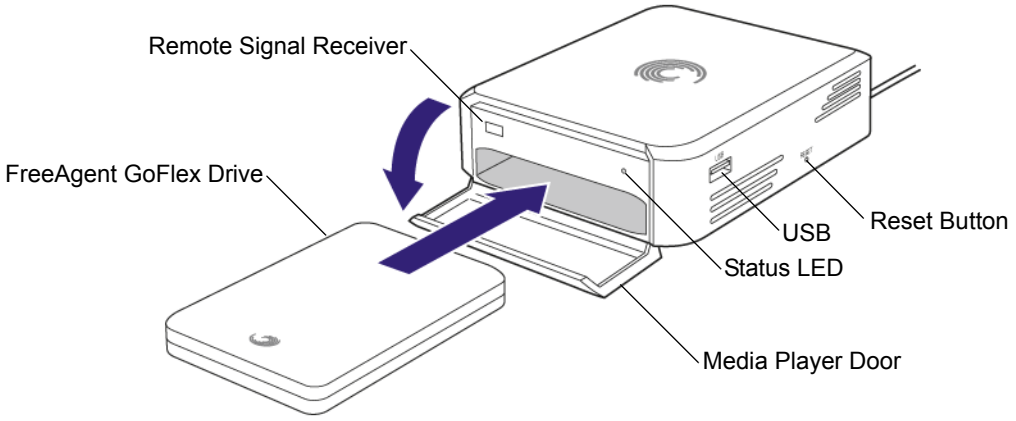

Figure 3: FreeAgent GoFlex TV Media Player—Front View

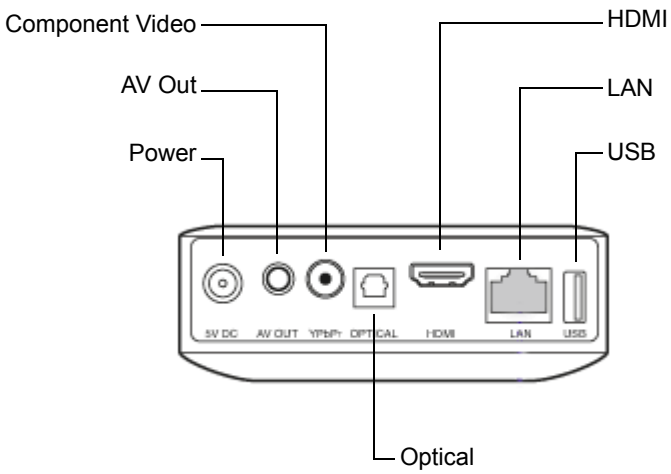

Figure 4: FreeAgent GoFlex TV Media Player—Rear View

What You Can Do With Your Media Player

Your media player is an easy-to-use home theater solution that lets you enjoy your digital movies, pictures, and music on your TV.

With your media player, you can:

- Move your digital movies, pictures, and music files from your computer to your TV using a Seagate FreeAgent drive or other external USB drive.
- Enjoy your photographs and personal videos while they're still stored on your digital camera or camcorder.
- Access photos, movies, and news media online through supported Web-based media service sites.
- Share movies, pictures, and music from all your computers over your wired or wireless home network.
- Browse and search your media files from a single location.
- Use the Seagate Media software to ensure that you always have even your most recent movie, picture, and music files organized and available on your media player.

Your Media Player Components

These components are included with your media player:

- FreeAgent Theater+ or FreeAgent GoFlex TV media player
- Remote control with 2 AAA batteries
- Composite audio/video cable
- Component video cable
- Ethernet cable
- AC power adapter
- Installation CD, including Seagate Media software for Windows® or Macintosh®
- Seagate FreeAgent Go™ drive with USB cable (included in FreeAgent Theater+ media player and drive bundle only)

What Else You Need

In addition to the media player components listed in the previous section, you also need:

- Television with available HDMI, component, or composite connectors
- Video, music, and/or picture files in supported formats (see page 64 for a complete list)
- Computer running Windows XP or later, or Mac OS X or later, for Seagate Media, software that synchronizes and organizes media files on your drives
- *(Optional)* FreeAgent Go drive (Theater+) or FreeAgent GoFlex drive (GoFlex TV)
- *(Optional)* External USB storage device (such as a flash drive or thumb drive) containing video, music, and/or picture files

- *(Optional)* Home network, such as a Local Area Network (LAN) or Wireless LAN (WLAN), for sharing media files and accessing the Web-based services supported by the media player (see page 32)
- *(Optional)* Digital camera or camcorder containing pictures or videos
- *(Optional)* USB or wireless USB keyboard to use instead of the on-screen keyboard
- *(Optional)* Media server, for sharing media files over your network

2. Getting Started

This chapter explains how to set up your media player after you've completed the steps in the printed *Quick Start Guide*, and describes how the screens, menus, and remote control work.

Follow the instructions in this chapter to:

- Power on your media player for the first time (see next section).
- Connect a FreeAgent drive or external USB drive (see page 11).
- Learn to navigate the media player screens and menus (see page 11).
- Add a WiFi adapter to the media player (see page 15).
- Adjust the network settings on the media player (see page 16).
- Sharing media files over the network (see page 16).
- See what your next steps are (see page 16).
- Find more help (see page 17).

Powering On For the First Time

Your first step is to set up your media player by connecting it to a TV, your local wired or wireless network, and a power source. (See the printed *Quick Start Guide* included in the box for complete instructions.)

When you first connect your media player to a power source, the media player's LED flashes amber. When the media player is ready to use, the LED stops flashing. (A solid amber LED means that the media player is turned off. To learn more, see "Understanding the Media Player's LEDs" on page 43.)

To continue setting up your media player:

1. Turn on your TV.
2. Press **Power** ⏻ on the media player remote.

   The initial setup screen opens.
3. Select a language for the on-screen menus, then press **OK**.

   TIP: You can change the menu language at any time. See "Changing the Menu Language" on page 58.
4. Set the date and time, then press **OK**.

   The Home screen opens. Now you're ready to start using your media player.

Connecting a FreeAgent Drive or External USB Drive

If you haven't done so already, insert a FreeAgent drive containing your movie, picture, and music files into your media player, as shown in the printed *Quick Start Guide*.

Alternatively, you can connect an external USB drive (such as a flash drive or thumb drive) containing your media files to the USB connector on the media player.

TIP: You can use the included Seagate Media software to organize the media files on your computer and transfer them to a FreeAgent or external USB drive. See Chapter 7 "Syncing Your Media Files" on page 34 to get started.

You can also connect a digital camera or camcorder to the USB connector on the media player. (For help viewing photos and videos from your digital camera or camcorder, see "Playing a Personal Video from a Digital Camcorder" on page 21 or "Viewing Pictures from a Digital Camera" on page 27.)

When you connect a new device to your media player, the Home screen opens and the device appears as an icon on the Home screen. Your media player automatically searches the device and creates an index of all the video, picture, and music files it finds. This may take a few moments, depending on how many files you have on the device; an 'Indexing' message appears at the bottom of the screen while the media player builds the index.

You can start browsing and enjoying your media files right away, even if the index isn't complete yet. See the chapters on watching movies (page 18), viewing pictures (page 23), and listening to music (page 28) for help getting started.

Navigating the Media Player Screens and Menus

The user interface (UI) of your media player is easy to navigate using the included remote control. This section describes the main screens, how to use the remote, and how to find the screens you're looking for.

Note: In this *User Guide*, all instructions refer to the remote. For instance, "Press **Menu**, select **Pictures**, then press **OK"** means to press the Menu button on the remote, use the arrow buttons to select Pictures on the on-screen menu, then press the OK button on the remote.

Getting to Know the Main Screens and Menus

This section introduces the main media player screens and menus:

- "The Home Screen" on page 12
- "The Main Menu" on page 13
- "The Screen Menus" on page 13

The Home Screen

To go to the Home screen from any other screen, press **Home** on the remote.

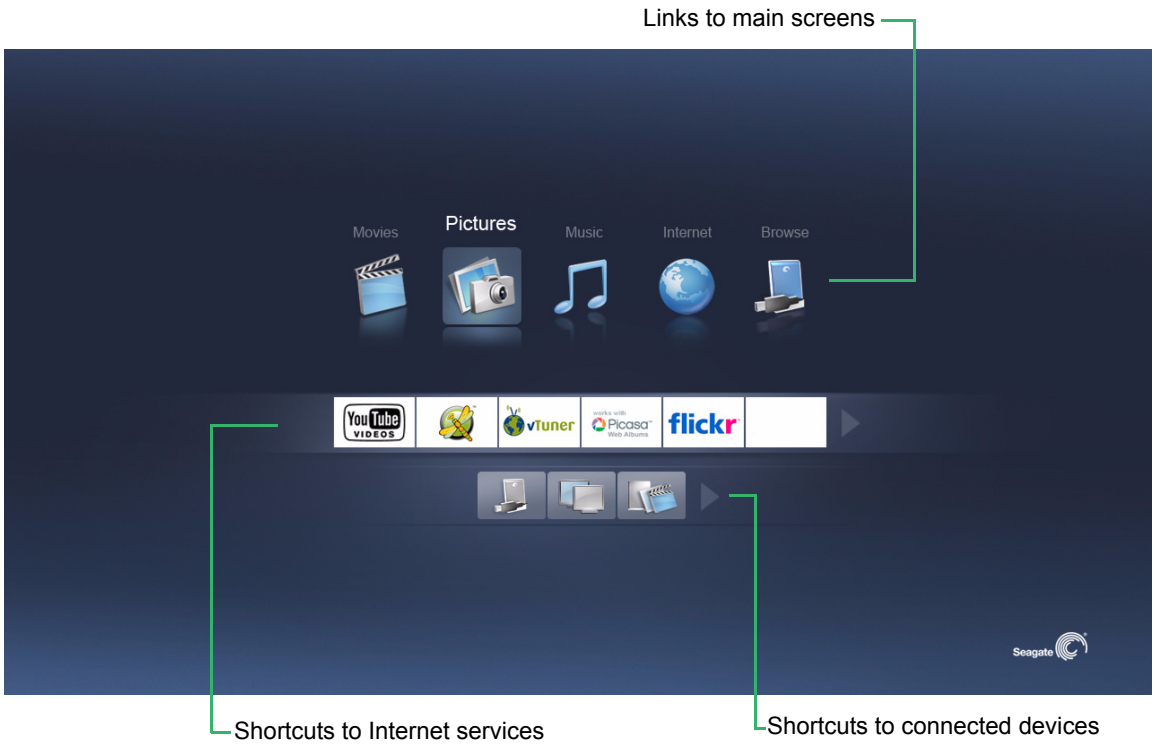

Figure 5: Media Player Home Screen

The Home screen is divided into three parts:

- Links to the main screens (Movies, Pictures, Music, Internet, and Browse)
- Shortcuts to popular Internet services
- Shortcuts to the devices that are connected to your media player either directly or over your network

The Main Menu

Shortcuts to the main screens are also available on the Main Menu (shown in Figure 6), which opens across the top of the screen when you press **Menu** on the remote. You can open the Main Menu from any screen.

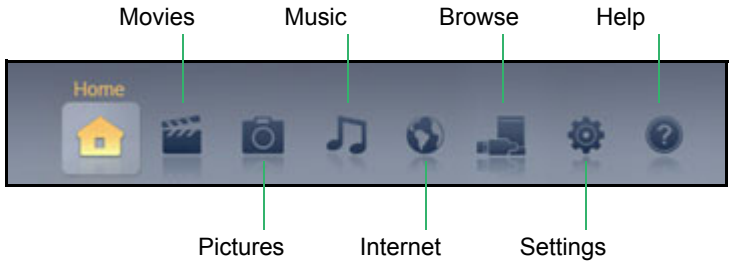

Figure 6: Main Menu

The Screen Menus

Depending on what screen is open when you press **Menu**, special menu options may also appear below the Main Menu. For instance, if you press **Menu** while a picture is open, options for viewing your pictures appear below the Main Menu, similar to the example shown in Figure 7.

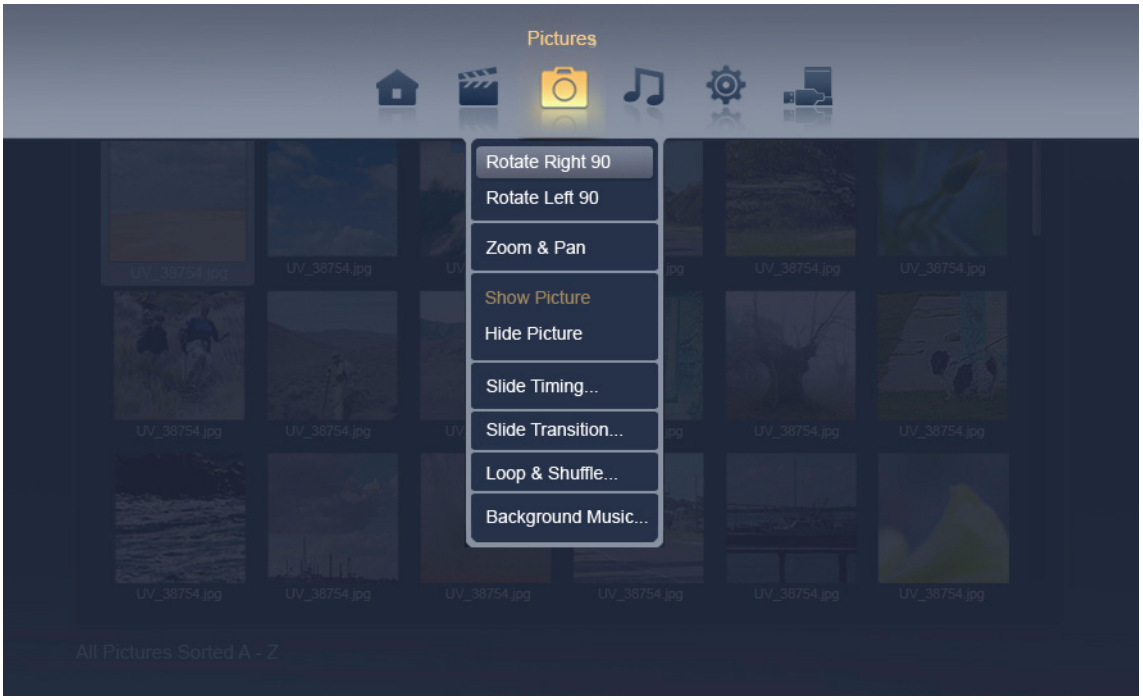

Figure 7: Picture Menu (Example Only)

Following Many Paths to the Same Screen

The media player UI includes many ways of getting to the same screen. As you use the UI, you will find the paths that work best for you.

For instance, you can open the Browse screen three ways:

- On the Home screen, select **Browse**, then press **OK**.
- On the Home screen, select the device you want to browse from the shortcut icons, then press **OK**.
- On any screen, press **Menu**, select **Browse**, then press **OK**.

Using the Remote

The only way to navigate the media player screens is with the included remote. This section describes the functions of all of its buttons.

Figure 8: Media Player Remote

Quick Navigation Tips

In general, navigate your media player's screens and menus by:

- Using the arrow buttons on the remote to move through the menus and screens.
- Pressing **OK** on the remote to complete a selected action or open a selected screen.
- Pressing **Menu** on the remote to display the Main Menu on any screen, and pressing **Menu** again to close it.

Remote Control Buttons

This section describes the *basic* function of each button on the remote. More information about special button functions are described in the chapters on movies, pictures, and music.

	Power—Turn the media player on and off.		**Home**—Return to the Home screen from any other screen.
	Arrow Buttons—Navigate left, right, up, and down through the menus and screens.	**Menu**	**Menu**—Display the menu for the current screen.
OK	**OK**—Confirm a menu selection.		**Information**—Get information about a playing movie.
	Back—Move back to the previous screen.	▶ II	**Play / Pause**—Play or pause a movie, song, or picture slideshow.
	Reverse—Reverse the current playback. Press repeatedly to select faster reverse speeds.		**Fast Forward**—Fast forward the current playback. Press repeatedly to select faster forward speeds.
	Skip Back—Return to the previous file when playing music or viewing pictures or to the previous chapter in a movie. (See "Jumping Ahead or Back in a Movie" on page 19 for more information.)		**Skip Forward**—Go to the next file when playing music or viewing pictures or to the next chapter in a movie. (See "Jumping Ahead or Back in a Movie" on page 19 for more information.)
	Mute—Press to mute the sound; press again to unmute.	■	**Stop**—Stop playback.
Volume + -	**Volume**—Increase or decrease volume.	**Zoom + -**	**Zoom**—Zoom in or out when viewing pictures or movies. Press repeatedly to select higher zoom levels.

Adding a WiFi Adapter

If your network is wireless, you can connect a Seagate WiFi adapter to your media player so that you can wirelessly access media files stored on your computer and other network storage devices.

Note: If your network is not wireless, you can use an Ethernet cable to connect your media player to your network switch or router, as described in the printed *Quick Start Guide*.

For more information, or to purchase a Seagate WiFi adapter, go to www.seagate.com.

Checking the Network Settings

If you have connected your media player to a wired LAN, the network settings on your media player don't need to be adjusted. The default network setting (dynamic IP address) is *highly recommended*.

If you want to manually set a static IP address for the media player, follow the instructions in "Setting a Static IP Address" on page 60.

If you want your media player to connect to a wireless network, you need a Seagate WiFi adapter (see page 15). Once the WiFi adapter is installed, follow the instructions in "Adding Your Media Player to a WLAN" on page 61 to connect your media player to your network.

Sharing Media Files Over Your Network

If your media player is connected to a network, you can set up shared folders on your computers that the media player can access over the network. Any media files saved in a shared folder can be opened by anyone with permission on your network—including your media player.

To create a shared folder on your computer, follow your operating system's instructions. Once a shared folder is created, its movie, picture, and music files are included in the index of available media files the same way they would be if the folder was directly connected to your media player (see "Connecting a FreeAgent Drive or External USB Drive" on page 11).

You can create a shortcut to a shared folder if you want quick access to its contents. See "Creating Shortcuts to Shared Folders" on page 46.

Next Steps

Now that your media player is set up and you understand how to navigate its screens and menus, it's time to start enjoying your home theater. The remainder of this *User Guide* describes how to:

- Watch movies and personal videos (see page 18).
- Look at digital pictures (see page 23).
- Listen to music (see page 28).
- Access Web-based media content (see page 32).
- Sync your media files between your computer(s) and your FreeAgent drive or external USB drive (see page 34).
- Manage your media player and FreeAgent drive (see page 43).
- Customize your media player settings (see page 55).
- Solve any media player problems you might encounter (see page 64).

Finding More Help

Seagate Support provides a broad range of resources (including FAQs, a knowledge base and a community forum) to help you solve any problem you might have while using your media player. Go to www.seagate.com/support, then click **Support and Downloads**.

3. Watching Movies

You can use your media player to watch personal videos and digitized DVDs stored on:

- A FreeAgent drive installed in the media player
- An external USB drive connected to the media player's USB port
- A digital camera or camcorder connected to the media player's USB port
- A shared folder or media server on your network

Your media player automatically searches the drives and devices connected to your media player and creates an index of all the video, picture, and music files it finds. The movies are listed on the Movie screen (see "Playing a Movie" on page 19).

Before You Begin

Before you begin, ensure that the movies you want to watch are in a supported format, and that if you want to view movie subtitles, they are in a supported format, too.

Supported Movie Formats

Your media player supports movies in these formats:

.ASF	.FLV	.M2TS	.MOV	.MPEG-4	.RMVB	.VOB
.AVI	H.264	.M4V	.MP4	.MPG	.TP	.WMV
.DAT	.IFO	.MinusVR	.MPEG	.MTS	.TRP	.XVID
.DivX®	.ISO	.MKV	.MPEG-2	.RM	.TS	

Supported Movie Subtitle Formats

Your media player supports subtitles in these formats:

.SMI/SAMI	.SRT	.SUB

If a movie has subtitles, make them viewable by ensuring that the movie file and subtitle file have identical names. Also, ensure that the movie file and subtitle file are stored in the same folder.

Playing a Movie

To select and play a movie:

1. On the Home screen, select **Movies**, then press **OK**.

   OR

   On any screen, press **Menu**, select **Movies**, then press **OK**.

   The Movies screen opens. The Movie screen lists all the movies discovered on all the devices connected to your media player, sorted from A to Z.

2. Use the arrow buttons to scroll through the list, or press **Menu** to quickly sort the movie files to suit your needs.

   Press **Menu**, then select **View List** or **View Thumbnails**, then press **OK** to change your view of the movies, if required.

   Press **Menu** to quickly sort the movies to suit your needs. Select **Sort A–Z**, **Sort Z–A**, **Sort by Newest**, or **Sort by Oldest**, then press **OK** to reorganize the movie list.

   You can also choose to view only digitized DVDs by selecting **Show DVDs**, then pressing **OK**.

   TIP: See “Finding a Movie to Watch” on page 20 for more ways to find what you’re looking for.

3. Select the movie you want, then press **Play/Pause** (▶ II) to start the movie.

   The movie begins.

   TIP: While a movie is playing, press **Information** ℹ to display the movie title and progress bar. Press ℹ again to hide the information.

4. Use the remote to control playback just as you would on a DVD player. (See “Using the Remote” on page 14 for more information.)

Jumping Ahead or Back in a Movie

To jump a playing movie ahead in 20-minute increments, press the right arrow button. To move the movie backwards in 20-minute increments, press the left arrow button.

Adjusting Subtitle Size and Position

If you are playing an .MKV file with subtitles, press **Pause**, then use the arrow buttons to adjust the size and placement of the subtitles.

Finding a Movie to Watch

To find a movie to watch, you can search your media files three ways:

- By browsing through the full list of movies (see page 19).
- By browsing through your movie files as they are stored on the drives and devices connected to your media player (see page 20).
- By searching the index compiled by your media player (see page 20).

Browsing for Movies by Device

You can find a movie to watch by browsing through each device connected to your media player. (To search all your movie files simultaneously, see “Searching for a Specific Movie” on page 20.)

To browse for movies:

1. On the Home screen, select **Browse**, then press **OK**.

   The Browse screen opens.

2. Press **Menu**, select **Show Movies**, then press **OK**.
3. Select the device you want to browse, then press **OK**.
4. Navigate through your files and folders to find what you’re looking for.
5. Select the movie you want, then press **Play/Pause** (▶ II) or **OK** to begin.

Searching for a Specific Movie

To search for a specific movie:

1. On the Home screen, select **Movies**, then press **OK**.

   OR

   On any screen, press **Menu**, select **Movies**, then press **OK**.

   The Movies screen opens.

2. Press **Menu**.
3. Select **Search**, then press **OK**.

   The **Search** screen opens.

4. Using the on-screen keyboard, enter the title of the movie you’re looking for. (Select a letter then press **OK** to enter it.) The full movie title is not required; a partial title also works.

   TIP: Connect a USB keyboard to your media player to make searching faster. See page 43 for more information.

5. Select **Done**, then press **OK**.

   Your media player lists all movies with matching titles. If no movies appear in the list, no title matched the word(s) you entered.

6. Select the movie you want, then press **Play/Pause** (▶ II) or **OK** to start the movie. Or, start a new search.

Controlling a Movie's DVD Features

If you are watching a digital DVD, you can turn the movie's subtitles on and off or listen to the movie's dialog in another language, if those features are available.

Viewing Subtitles

To turn on a movie's subtitles:

1. Press **Menu**.

   The movie pauses and the Movies menu opens.

2. Select **Subtitle...**.
3. Select the language you want, then press **OK**.
4. Press **Menu** to close the Movies menu and resume the movie.

   To turn off a movie's subtitles, repeat steps 1 and 2, select **Off**, then press **OK**.

Listening to the Movie in Another Language

To select a different language for the movie dialog:

1. Press **Menu**.

   The movie pauses and the Movies menu opens.

2. Select **Audio...**.
3. Select the language you want, then press **OK**.
4. Press **Menu** to close the Movies menu and resume the movie.

Playing a Personal Video from a Digital Camcorder

If you have a digital camcorder (or camera), you may be able to view your personal videos by connecting your camera to your media player.

To view a personal video:

1. Connect your camcorder to your media player using a USB cable.
2. Power on your camcorder.

The camcorder appears as a device in the shortcuts list on the Home screen, and the media player indexes its contents. (If your camcorder doesn't appear in the list of devices, it's incompatible for use with the media player.)

3. On the Home screen, select your camcorder, then press **OK**.
4. Navigate to the video you want to watch, then press **Play/Pause** (▶ II) or **OK** to start the video. (If a file on your camcorder won't open, it's in an incompatible format.)

Playing Movies in Slow Motion

Your media player can play movies and personal videos in slow motion, both forwards and backwards. You can vary the speed of the slow motion from 1/2- to 1/16-speed.

1. While the movie is playing, press **Play/Pause** (▶ II) to pause the video.
2. Press **Fast Forward** (⏭) for play in slow forward motion, or press **Reverse** (⏮) for play in slow reverse motion.

   Each time you press **Fast Forward** (⏭) or **Reverse** (⏮), playback slows down more, from 1/2 to 1/4 to 1/8 to 1/16 of regular speed.
3. Press **Play/Pause** (▶ II) again to resume playback at normal speed.

4. Viewing Photos and Pictures

You can use your media player to view digital photos and pictures stored on:

- A FreeAgent drive installed in the media player
- An external USB drive connected to the media player's USB port
- A digital camera connected to the media player's USB port
- A shared folder or media server on your network

Your media player automatically searches the drives and devices connected to your media player and creates an index of all the video, picture, and music files it finds. Pictures are indexed in their folders, which are listed on the Pictures screen (see "Viewing Pictures" on page 23).

Before You Begin

Before you begin, ensure that the pictures you want to view are in a supported file format.

Your media player supports photographs and pictures in these formats:

.BMP .GIF .JPG/JPEG .PNG .TIFF

Viewing Pictures

You can use your media player to view individual pictures or move through a folder of pictures at your own pace.

To view pictures:

1. On the Home screen, select **Pictures**, then press **OK**.

   OR

   On any screen, press **Menu**, select **Pictures**, then press **OK**.

   The Pictures screen opens. The Pictures screen lists all the picture folders discovered on all the devices connected to your media player, sorted from A to Z.

2. Use the arrow buttons to scroll through the list.

   Press **Menu** to quickly sort the folders to suit your needs. Select **Sort A–Z**, **Sort Z–A**, **Sort by Newest**, or **Sort by Oldest**, then press **OK** to reorganize the folder list.

   TIP: See "Finding Pictures" on page 25 for more ways to find what you're looking for.

3. Select a folder, then press **OK** to view the pictures it contains.

   Press **Menu**, then select **View List** or **View Thumbnails**, then press **OK** to change your view of the pictures, if required.

4. Use the arrow buttons to scroll through the list.

   Press **Menu** to sort the pictures, if required. Select **Sort A–Z**, **Sort Z–A**, **Sort by Newest**, or **Sort by Oldest**, then press **OK** to reorganize the picture list.

5. Select a photo, then press **OK** to view it.

   Use the left and right arrow buttons to move from picture to picture.

   TIP: To view pictures in a folder as a slideshow, see page 24.

6. If a picture is not right side up, press **Menu**, then select **Rotate Right 90°** or **Rotate Left 90°**. Press **OK** to rotate the picture.

7. To enlarge the picture, press **Zoom +**, then use the arrow buttons to move the picture side to side or up and down. Press **Zoom -** to shrink the picture again.

8. Press **Back** ↩ to return to the Pictures screen at any time.

Viewing all Folders Containing Pictures

You can also view all folders that contain pictures, as follows:

1. On the Home screen, select **Pictures**, then press **OK**.
2. Press Menu and then select **Show Folders**.
3. Navigate through the folders to find what you're looking for.

Listening to Music While Looking at Pictures

You don't have to turn off your music before you can look at your pictures. The music you're listening to continues to play even if you change to the Picture screen and begin looking at pictures.

To see what music is playing at any time, see "Checking Which Song is Currently Playing" on page 31.

Viewing Pictures in a Slideshow

Your media player can play your photos in a slideshow. You can customize the slideshow by adjusting the timing and transition between pictures, or setting the slideshow to play as a continuous or shuffle loop. You can also add music to the slideshow.

To view your pictures as a slideshow:

1. Navigate to the picture folder you want (see "Viewing Pictures" on page 23), then press **OK**.
2. Press **Play/Pause** (▶ II) to start a slideshow of all pictures in the folder.

3. To customize the slideshow, press **Menu**.
   - To adjust the timing between pictures, select **Slide Timing...**, then press **OK**. Select the interval you want (from 2 seconds to 2 minutes), then press **OK** to resume the slideshow.
   - To adjust the style of transition between pictures, select **Slide Transition...**, then press **OK**. Select the transition style you want, then press **OK** to resume the slideshow.
   - To start a continuous slideshow, select **Continuous Play**, then press **OK**.
   - To play the pictures in random order and in a continuous slideshow, select **Shuffle Loop**, then press **OK**.
4. Press **Back** to stop the slideshow and return to the Pictures screen.

Adding Music to a Slideshow

To add music to a slideshow:

1. Navigate to and start music on your media player (see page 28).
2. Navigate to and start the slideshow (see page 24).

OR

1. On your computer, create a slideshow folder that contains a music playlist and the pictures you want in your slideshow.
2. Put the slideshow folder onto a portable drive, safely disconnect the drive from your computer, and connect it to your media player.
3. Browse to or search for the folder on your media player (see “Finding Pictures” on page 25), then select the folder.
4. Press **Play/Pause** (▶ II) to start both the music and the slideshow.
5. Press **Back** to stop the slideshow and return to the Pictures screen.

Finding Pictures

To find the pictures you’re looking for, you can search your media files three ways:

- By browsing through the list of picture folders (see page 23).
- By browsing through your picture files as they are stored on the drives and devices connected to your media player (see page 26).
- By searching the index compiled by your media player (see page 26).

Browsing for Pictures by Device

You can find the pictures you're looking for by browsing through each device connected to your media player. (To search all your picture files simultaneously, see "Searching for a Specific Picture" on page 26.)

To browse for pictures:

1. On the Home screen, select **Browse**, then press **OK**.

   The Browse screen opens.

2. Press **Menu**, select **Show Pictures**, then press **OK**.
3. Select the device you want to browse, then press **OK**.
4. Navigate through your files and folders to find what you're looking for.
5. Select the picture you want, then press **OK** to view it.

Searching for a Specific Picture

To search for a specific picture:

1. On the Home screen, select **Pictures**, then press **OK**.

   OR

   On any screen, press **Menu**, select **Pictures**, then press **OK**.

   The Pictures screen opens.

2. Press **Menu**.
3. Select **Search**, then press **OK**.

   The **Search** screen opens.

4. Using the on-screen keyboard, enter the file name of the picture you're looking for. (Select a letter then press **OK** to enter it.) The full file name is not required; a partial name also works.

   TIP: Connect a USB keyboard to your media player to make searching faster. See page 43 for more information.

5. Select **Done**, then press **OK**.

   Your media player lists all pictures with matching file names. If no pictures appear in the list, no file name matched the word(s) you entered.

6. Select the picture you want, then press **OK** to view it. Or, start a new search.

Viewing Pictures from a Digital Camera

If you have a digital camera, you may be able to view your pictures by connecting your camera to the media player.

To view pictures from a camera:

1. Connect your camera to your media player using a USB cable.
2. Power on your camera.

   The camera appears as a device in the shortcuts list on the Home screen, and the media player indexes its contents. (If your camera doesn't appear in the list of devices, it's incompatible for use with the media player.)
3. On the Home screen, select your camera, then press **OK**.
4. Navigate to the pictures you want to see, then press **OK** to open an individual picture, or press **Play/Pause** (▶ II) to start a slideshow. (If a file on your camera won't open, it's in an incompatible format.)

5. Listening to Music

You can use your media player to listen to music stored on:

- A FreeAgent drive installed in the media player
- An external USB drive connected to the media player's USB port
- A shared folder or media server on your network

Your media player automatically searches the drives and devices connected to your media player and creates an index of all the video, picture, and music files it finds. The music files are listed on the Music screen (see "Playing Music" on page 28).

Before You Begin

Before you begin, ensure that the music you want to listen to is in a supported format.

Supported Audio File Formats

Your media player supports these songs in these formats:

.AAC	.MP3	.RA	.WAV
.ASF	.MP4	.RM	.WMA
.FLAC	.OGG	.RMVB	

Supported Playlist Formats

Your media player supports playlists in these formats:

.M3U	.PLS

Playing Music

To select and play music:

1. On the Home screen, select **Music**, then press **OK**.

   OR

   On any screen, press **Menu**, select **Music**, then press **OK**.

   The Music screen opens. The Music screen lists all the music files discovered on all the devices connected to your media player, sorted from A to Z.

   View your music in thumbnail format instead of in a list by selecting **View Thumbnails**, then pressing **OK**.

2. Use the arrow buttons to scroll through the list, or press **Menu** to quickly sort the music files to suit your needs.

   Select **Sort A–Z**, **Sort Z–A**, **Sort by Newest**, or **Sort by Oldest**, then press **OK** to reorganize the music list.

   Select **Show Albums**, **Show Artists**, **Show Genres**, **Show Years**, or **Show Playlists**, then press **OK** to list your music by a category other than song title.

   TIP: See “Finding Music” on page 29 for more ways to find what you’re looking for.

3. Select the song you want, then press **Play/Pause** (▶ II) or **OK** to start the song.
4. Use the remote to control playback just as you would on a CD or digital music player. (See “Using the Remote” on page 14 for more information.)
5. Press the **Volume** buttons on the remote to adjust the sound.

Setting Up Continuous Play and Shuffling

While music is playing, you can set your media player to play your songs in a continuous loop, shuffle your songs into random order, or repeat the same song over and over.

To customize playback:

1. Navigate to the music you want to hear (see “Playing Music” on page 28).
2. Press **Play/Pause** (▶ II) or **OK** to start the music.
3. To customize the playback, press **Menu**.
   - To play all songs continuously in the order in which they’re listed on your media player, select **Continuous Play**, then press **OK**.
   - To play all songs continuously in random order, select **Shuffle Loop**, then press **OK**.
   - To repeat the same song, select **Repeat One**, then press **OK**.

Finding Music

To find the music you’re looking for, you can search your media files three ways:

- By browsing through the full list of songs on the Music screen (see page 28).
- By browsing through your music files as they are stored on the drives and devices connected to your media player (see page 30).
- By searching the index compiled by your media player (see page 30).

Browsing for Music by Device

You can find music to listen to by browsing through each device connected to your media player. (To search all your music files simultaneously, see “Searching for a Specific Song” on page 30.)

To browse for music:

1. On the Home screen, select **Browse**, then press **OK**.

   The Browse screen opens.

2. Press **Menu**, select **Show Music**, then press **OK**.
3. Select the device you want to browse, then press **OK**.
4. Navigate through your files and folders to find what you’re looking for.
5. Select the song you want, then press **Play/Pause** (▶ II) or **OK** to listen to the music.

Searching for a Specific Song

To search for a specific song:

1. On the Home screen, select **Music**, then press **OK**.

   OR

   On any screen, press **Menu**, select **Music**, then press **OK**.

   Your music list appears.

2. Press **Menu**.
3. Select **Search**, then press **OK**.

   The **Search** screen opens.

4. Using the on-screen keyboard, enter the title of the song you’re looking for. (Select a letter then press **OK** to enter it.) The full song title is not required; a partial name also works. You *can’t* search for an artist or album.

   TIP: Connect a USB keyboard to your media player to make searching faster. See page 43 for more information.

5. Select **Done**, then press **OK**.

   Your media player lists all songs with matching titles. If no songs appear in the list, no title matched the word(s) you entered.

6. Select the song you want, then **Play/Pause** (▶ II) or **OK** to listen to the music. Or, start a new search.

Displaying Album Cover Art

Your media player will use album cover art in thumbnail view on the Music screen if the image is in the proper place.

To ensure display album cover art in thumbnail view:

1. On your computer, find the album art.
2. Drag the image into the music album folder.
3. Drag the music folder onto an external device and carry it to the media player.

The album cover appears in thumbnail view on the Music screen.

Checking Which Song is Currently Playing

If you are playing music while looking at pictures or accessing an Internet service, you can find the title of the song that's currently playing.

To check which song is currently playing:

1. From any screen, press **Menu**, select **Music**, then press **OK**.
2. Select **Now Playing**, then press **OK**.

The name of the song displays.

6. Accessing Online Media Content

You can use your media player to access online media content such as videos, photos, and news services.

Only supported Internet services are available on your media player; however, Seagate adds to its list of supported services regularly. Check the Internet screen often to see what's new.

Accessing an Internet Service

Your media player must have Internet access to connect to any of the Web-based services.

To access a supported Internet service:

1. On the Home screen, select **Internet**, then press **OK**.

   The Internet screen opens, listing shortcuts to all supported services.

2. Select the service you want, then press **OK**.

   The service opens.

3. Follow the on-screen instructions to find what you're looking for.

Note: For help using a particular Internet service, please refer to its online documentation.

4. To exit an Internet service, press **Home**.

Using the Home Screen Shortcuts

Shortcuts to the six most popular Internet services appear on the Home screen (see "Navigating the Media Player Screens and Menus" on page 11). A shortcut to the complete list of services is also provided.

To access an Internet service using the shortcut list:

- On the Home screen, select the Internet service you want from the shortcut list, then press **OK**.

  OR

- If the service you want doesn't appear on the Home screen, select **See More ▶**, then press **OK** to see the full list of supported services on the Internet screen.

  Select the service you want from the Internet shortcut list, then press **OK**.

Activating a Paramount® Account (US Only)

You can view movies from Paramount Pictures using your media player. However, you must create and activate a Paramount account first. (You need a computer with Internet access to create and activate the account.)

To create and activate a Paramount account:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, scroll down to find and select **Paramount**, then press **OK**.

   Follow the on-screen instructions to create and register a Paramount account.

Managing Your Netflix® Account (US Only)

You can view movies and TV shows from Netflix on your media player if you have a Netflix account. (Refer to the Netflix Web site for more information.)

If you no longer want to access Netflix from your media player, you can deactivate your account using a special code provided by the media player. (You need a computer with Internet access to deactivate your Netflix account.)

To find the Netflix deactivation code:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **Netflix Deactivate.**
4. Press **OK** to deactivate your account.

7. Syncing Your Media Files

The CD that came with your media player includes the Seagate Media application, which you can use to synchronize media files between your computer and the drives you connect to your media player.

TIP: On computers running Windows, you can also use Seagate Media to manage the drives connected to your media player. See “Managing FreeAgent Drives with Seagate Media” on page 48 to learn how.

This chapter explains how to install Seagate Media and use its Media Sync feature to synchronize your movie, picture, and music files between devices.

Installing Seagate Media

This section describes how to install Seagate Media on your operating system:

- For Windows, see the next section.
- For Macintosh, see page 35.

Installing on Windows

To install Seagate Media on a computer running Windows:

1. Insert the Installation CD into your computer.

   A registration window opens.

2. Follow the online instructions to register your media player, or click **Cancel** to postpone the registration and continue installing the software.

   The Choose Language window opens.

3. Click the language in which you want to install the application.

   The main menu opens.

4. Click **Install Seagate Media.**

   The InstallShield Wizard Welcome window opens.

5. Follow the on-screen instructions to install the software.

6. Click **Finish** to complete the installation.

   A Seagate Media icon appears on your desktop and Seagate Media opens automatically.

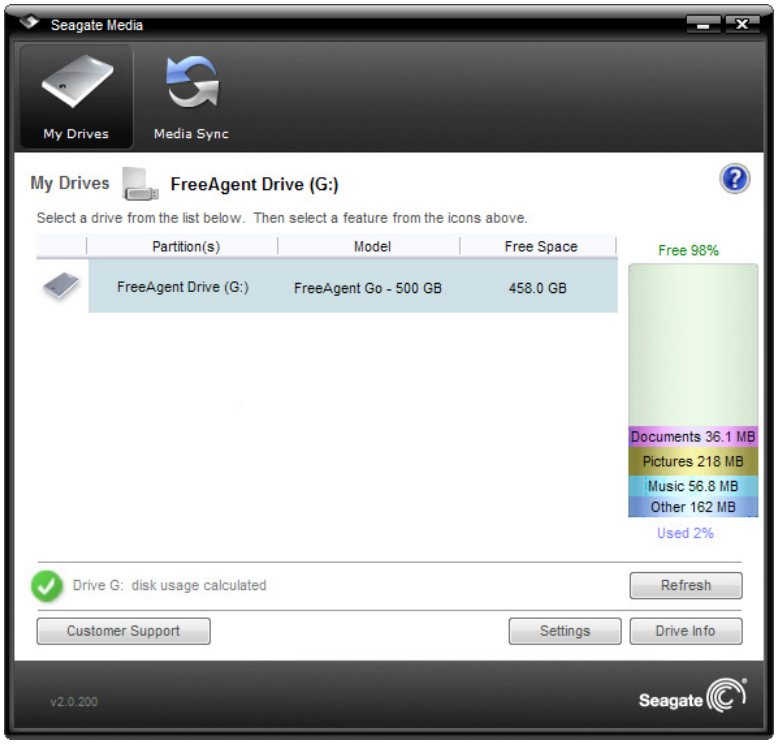

Figure 9: Seagate Media for Windows: Initial Media Sync Screen

Installing on Macintosh

To install Seagate Media on a computer running Macintosh:

1. Insert the Installation CD into your computer.

   A Seagate Media folder containing the installer opens.

2. Drag the installer to the Applications folder on your hard disk.

3. In the Applications folder, double-click **Seagate Media** to install and open the application.

   The Seagate Media window opens.

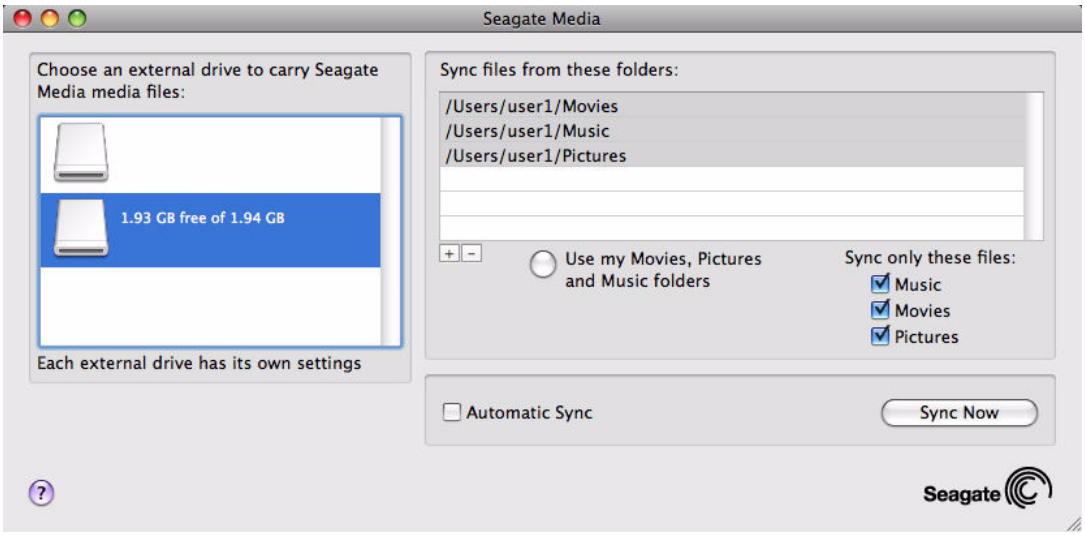

Figure 10: Seagate Media for Macintosh

   A registration window also opens.

4. Follow the online instructions register your media player, or click **Cancel** to postpone the registration.

Note: To register your media player later, in the Seagate Media Help menu, select **Product Registration**.

Understanding How Media Sync Works

The Media Sync feature of Seagate Media makes it easy to keep the media files on your FreeAgent drive and other external USB drive synchronized with the media files on your computer(s).

Media Sync recognizes media files in supported formats on your computer and automatically sorts them into movie, picture, and movie folders on the connected drive.

Media Sync's Automatic Sync feature continuously tracks changes in your media folders and files, and automatically updates your drive whenever you connect it to your computer.

Note: FreeAgent drives may have come with software that includes a sync feature. However, only the Seagate Media application is designed to find media files on your computer, organize them, and sync them with the files on your external drives.

How Do I Get Started?

First, set up Media Sync using either the default or custom settings.

Then, connect your drive to your computer; Media Sync automatically finds your movie, picture, and music folders and files, organizes them, and copies them to your drive.

Every time you connect the drive to your computer, your media files are automatically synchronized so that you always have your most recent files on your media player. (You can also choose to sync your files manually instead of automatically.)

Follow the instructions for your operating system to start using Media Sync:

- For Windows, see the next section.
- For Macintosh, see page 41.

Synchronizing Your Media Files (Windows)

Follow the instructions in this section to synchronize files on computers running Windows:

- “Selecting Your Sync Settings” on page 37
- “Starting a Sync Manually” on page 39
- “Checking the Media Sync Status of Your Computers” on page 40
- “Changing Your Media Sync Settings” on page 40
- “Disabling Automatic Sync” on page 40
- “Deleting Your Custom Media Sync Settings” on page 40

Selecting Your Sync Settings

You can set up Media Sync using either the default settings (referred to as *simple sync*) or custom settings (*custom sync*). This table compares your options:

Use Simple Sync to...	**Use Custom Sync to...**
Sync media files in all supported formats in the My Documents (XP) or Personal (Vista) folder only	Select the folders you want to sync from any drive on your computer
Sync all media file formats	Select the media file formats you want to sync
Sync automatically when a drive is connected	Choose either automatic or manual sync

You don’t need to prepare your drive in any way—simply connect it to your computer. Media Sync automatically creates the folders it needs during the sync process.

Setting Up Simple Sync

To set up a simple sync:

1. Connect a FreeAgent drive or other external USB drive to your computer.
2. Open Seagate Media, then click **Media Sync**.

   The Media Sync window opens.
3. Click **Simple Sync**.

   The Simple Sync Confirmation window opens and the initial sync job begins automatically. The initial sync job may take some time depending on how many media files you have.

Customizing Your Sync Settings

To set up a custom sync:

1. Connect a FreeAgent drive or other external USB drive to your computer.
2. Open Seagate Media, then click **Media Sync**.

   The Media Sync window opens.
3. Click **Custom Sync**.

   The Folder Selection window opens.
4. Select the folders you want to be synchronized, then click **Next**.

   The File Types window opens.
5. Select the media file formats you want to sync, then click **Next**.

   The Media Sync Rules window opens.
6. Select one of these options:
   - Automatic Sync (syncs files automatically when the drive is connected to the computer)
   - Manual Sync (syncs files only when you start the sync)
7. Click **Finish**.

   The Media Sync settings window opens. If you selected Auto Sync, the initial sync job begins automatically. The initial sync job may take some time depending on how many media files you have.

   If you selected Manual Sync, see “Starting a Sync Manually” on page 39 to start the initial sync job.

Starting a Sync Manually

To start a sync manually:

1. Connect a FreeAgent drive or other external USB drive to your computer.
2. Open Seagate Media, then click **Media Sync**.

   The Media Sync window opens.

Seagate Media
My Drives
Media Sync
Media Sync
FreeAgent Drive (F:)
To keep the latest versions of media files synchronized between your computer and your media player, select an option below to sync your folders to your external drive.
Simple Sync
Automatically sync media files in your "My Documents" folder.
Custom Sync
Choose your own folders and preferences.
v2.0.200
Seagate

Figure 11: Seagate Media for Windows: Media Sync Screen

3. Click **Sync Now**.

   The sync job starts. The job may take some time depending on how many files need to be updated.

   TIP: You can also start a manual sync by clicking the Seagate Media icon in the system tray and selecting **Sync Now**.

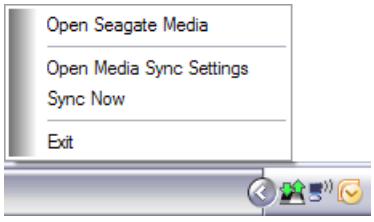

Figure 12: Seagate Media for Windows: System Tray Menu

Checking the Media Sync Status of Your Computers

If you have a LAN or WLAN, you can check which of your computers are set up to sync files, when their last sync was completed, and whether or not they are set to sync automatically.

To check the Media Sync status of your computers:

1. In Seagate Media, click **Media Sync**.

   The Media Sync window opens.

2. Click **Check Sync Status**.

   The Sync Status window opens, showing current status information.

3. Click **OK** to return to the Media Sync window.

Changing Your Media Sync Settings

To change Media Sync settings:

1. In Seagate Media, click **Media Sync**.

   The Media Sync window opens.

2. Click **Edit Sync Settings.**

3. Change your settings as required, then click **OK** to return to the Media Sync window.

Disabling Automatic Sync

To switch from automatic to manual syncs:

1. In Seagate Media, click **Media Sync**.

   The Media Sync window opens.

2. Under Automatic Sync, click **Off,** then click **OK** to return to the Media Sync window.

   Automatic Sync is disabled. Remember to manually start syncs to keep the files on your media player current.

Deleting Your Custom Media Sync Settings

You can delete all the custom settings you have in Media Sync and return to the initial Media Sync window (see Figure 9 on page 35). You might want to do this if you have moved your media folders and files to new locations, or added files in many new formats.

Note: Deleting your Media Sync settings doesn't affect your media files.

To delete your custom Media Sync settings:

1. In the Media Sync window, click **Delete Sync Settings**.

   The Delete Sync Settings Confirmation window opens.

2. Click **Delete**.

   The original Media Sync window opens (see Figure 9 on page 35).

3. To set up Media Sync again, follow the instructions in “Selecting Your Sync Settings” on page 37.

Synchronizing Your Media Files (Macintosh)

Follow the instructions in this section to synchronize files on computers running Macintosh.

Selecting Your Sync Settings

You can set up Media Sync using either the default settings or custom settings. This table compares your options:

Use the Default Settings to...	Use Customized Settings to...
Sync all media files in supported formats in your Movies, Pictures, and Music folders	Select the folders you want to sync from any drive on your computer
Sync all media file formats	Select the media file formats you want to sync
Sync automatically when a drive is connected	Choose either automatic or manual sync

You don’t need to prepare your drive in any way—simply connect it to your computer. Media Sync automatically creates the folders it needs during the sync process.

Setting Up Media Sync with Default Settings

To set up Media Sync using the default settings:

1. Connect a FreeAgent drive or other external USB drive to your computer.
2. Open Seagate Media, then select the drive you want to sync.
3. Select **Use my Movies, Pictures and Music folders**, then click **Sync Now** to begin the initial sync job.

   The initial sync job may take some time depending on how many media files you have.

Customizing Your Sync Settings

To set up a custom sync:

1. Connect a FreeAgent drive or other external USB drive to your computer. Ensure that it appears in the drive list in Seagate Media. (For help, see Chapter 10 “Solving Problems” on page 64.)
2. Open Seagate Media, then select the drive you want to sync.
3. Click the **Add +** button, find and select the folders you want to sync, then click **Add to Sync**.

4. In the Sync Only These Files list, select the media types you want to synchronize, then click **Sync Now** to begin the initial sync job.

   The initial sync job may take some time depending on how many media files you have.

Disabling Automatic Sync

To switch from automatic to manual syncs:

1. Open Seagate Media.
2. Deselect **Automatic Sync**.

   Automatic Sync is disabled. Remember to manually start syncs to keep the files on your media player current.

8. Managing Your Media Player and Connected Devices

This chapter explains how to manage and maintain your media player and its included software. It also explains how to use Seagate Media to manage the drives you connect to it.

Follow the instructions in this chapter to:

- Understand the status LEDs on your media player (see next section).
- Connect a USB or wireless USB keyboard to your media player (see page 43).
- Update the media player firmware (see page 44).
- Update the Seagate Media software (see page 45).
- Create shortcuts to shared files on your network (see page 46).
- Manage your drives with Seagate Media (see page 48).
- Remove a FreeAgent drive from the media player (see page 52).
- Disconnect a USB drive, camera, or camcorder (see page 53).
- Disconnect the media player (see page 53).
- Reset the media player to its factory default settings (see page 53).

Understanding the Media Player's LEDs

This table describes how the LED on your media player indicates status. The LED is on the front of the media player (see illustrations on page 6 and 7).

When the LED is...	The media player is...
Blinking amber	Starting up
Solid amber	Off/Ready for use
Solid white	On

Connecting a Keyboard to the Media Player

You can use a USB or wireless USB keyboard instead of the on-screen keyboard when you're searching for media files or entering other information. Connect your USB keyboard, or the USB receiver that came with your wireless keyboard, to the USB port on the media player.

Updating the Media Player Firmware

Follow the instructions in this section to update the firmware on your media player. For the best experience with your media player, update its firmware whenever a new version becomes available. Go to Seagate Support at www.seagate.com/support to check for firmware updates.

Checking the Current Firmware Version

To see what firmware is currently running on the media player:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. Select **Version Information**, then press **OK**.

   The firmware version number displays.

Updating the Firmware

You can update the media player firmware online (if your media player is connected to the Internet) or by using an external USB drive that contains downloaded firmware.

Updating the Firmware Online

To complete an online update, your media player must be connected to the Internet.

To update the firmware online:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **Firmware Update**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the Firmware Update screen.
3. Select **Online**, then press **OK**.

   The media player checks the Seagate Web site for updates and displays a prompt if an update is available.
4. Follow the on-screen instructions to complete the firmware update.

Updating the Firmware When the Media Player is Not Online

Follow these instructions to update the firmware if your media player is not connected to the Internet. You will need an external USB drive and a computer that is connected to the Internet.

To update the firmware:

1. On your computer, go to Seagate Support at www.seagate.com/support.
2. Follow the on-screen instructions to download the new media player firmware to your computer.
3. Copy the new firmware to a external USB drive, then properly disconnect the USB drive from your computer.

Note: Put the firmware file in the top-most level (or *root* level) of the USB drive. Don't put the firmware file into a folder.

4. Plug the USB drive into the USB port on your media player.

   The media player recognizes the new firmware file and automatically installs it.

Updating the Seagate Media Software

Seagate Media (see page 34) automatically notifies you when a software update is available. If a notification appears, follow the on-screen instructions to complete the update.

You can also manually check to see if an update is available, or you can turn off the software update feature. To manually check for an update or turn off the software update feature:

1. Connect a FreeAgent drive or other external USB drive to your computer.
2. Open Seagate Media.
3. Select the drive, then click **Settings**.
4. Click **Check for Software Update**.

   The Software Update window appears.
5. To turn on automatic software updates, select **Check for updates automatically**.

   To turn off automatic software updates, deselect **Check for updates automatically**.
6. To check for an update immediately, click **Check Now**.

   The Software Update window tells you whether Seagate Media is up to date or not. If updated software is available, you can download it from this window. Follow the on-screen instructions to complete the update.

Creating Shortcuts to Shared Folders

If your media player is connected to a network, you can set up shared folders on your computers that the media player can connect to over the network (see “Sharing Media Files Over Your Network” on page 16).

You can create a shortcut to a shared folder if you want quick access to its contents. You will need:

- The IP address of the computer on which you’ve created the shared folder
- *(Optional)* Your network user name and password—required only if users have to sign on to your network to access it
- *(Optional)* The label, domain, and host name of the computer on which you’ve created the shared folder—required only if you’re connecting to a shared folder with restricted access

Creating a Shortcut

Follow the instructions in this section to create a shortcut to a shared folder that requires no user name, password, or other optional information.

To create a shortcut to the shared folder:

1. On the Home screen, select **Network** from the list of device shortcuts (see Figure 5 on page 12), then press **OK**.
2. Select **My_Shortcuts**, then press **OK**.
3. Press **Information** ℹ.
4. Select **Add**, then press **OK**.

   The Add Shortcut screen opens.

   TIP: Use the left and right arrows to navigate this screen.
5. In the IP address boxes, use the up and down arrows to enter the IP address of the computer on which you created the shared folder.
6. Select **OK**, then press **OK**.
7. When prompted, press **OK** again to save the new shortcut.

Creating a Shortcut to a Folder with Restricted Access

Follow the instructions in this section to create a shortcut to a shared folder on a network that requires user names and passwords, or to a shared folder with restricted access.

To create a shortcut to the shared folder:

1. On the Home screen, select **Network** from the list of device shortcuts (see Figure 5 on page 12), then press **OK**.
2. Select **My_Shortcuts**, then press **OK**.

3. Press **Information** ℹ.
4. Select **Add**, then press **OK**.

   The Add Shortcut screen opens.

   TIP: Use the left and right arrows to navigate this screen.
5. Select **Net User ID**, then press **OK**. Use the on-screen keyboard to enter your user name, select **Done**, then press **OK**.

   TIP: Connect a USB keyboard to your media player to type faster. See page 43 for more information.
6. Select **Net Password**, then press **OK**. Use the on-screen keyboard to enter your network password, select **Done**, then press **OK**.
7. In the IP address boxes, use the up and down arrows to enter the IP address of the computer on which you created the shared folder.
8. *(Optional)* Select **Detail** to add more information about this network connection, including a domain and host name.
9. Select **OK**, then press **OK**.
10. When prompted, press **OK** again to save the new shortcut.

Modifying or Deleting Shortcuts

You can modify or delete a shortcut to a shared folder if you transfer a folder to a new location or no longer want to make the contents of the folder available to others on the network.

To modify or delete a shared folder:

1. On the Home screen, select **Network** from the list of device shortcuts (see Figure 5 on page 12), then press **OK**.
2. Select **My_Shortcuts**, then press **OK**.
3. Press **Information** ℹ.
4. Select **Modify**, then press **OK**. Change the details of the connection as required, select **OK**, then press **OK**.

   OR

   Select **Delete**, then press **OK**.
5. When prompted, press **OK** again to save the new information or delete the shortcut.

Managing FreeAgent Drives with Seagate Media

The CD that came with your media player includes the Seagate Media software. On computers running Windows, you can use Seagate Media to manage your FreeAgent drives. (The tasks in this section don't apply to computers running Mac operating systems.)

TIP: You can also use Seagate Media to synchronize media files between your Windows or Macintosh computer and the drives you connect to your media player. See Chapter 7 "Syncing Your Media Files" on page 34 to learn how.

Getting Started

If you haven't already, install Seagate Media. (See "Installing Seagate Media" on page 34 for help.)

Connect a FreeAgent drive or external USB drive to your computer, open Seagate Media, then click **My Drives** in the top left corner.

The My Drives window opens. All supported drives connected to your computer are listed. Click any drive to see more details about its contents, including how much storage space is still available.

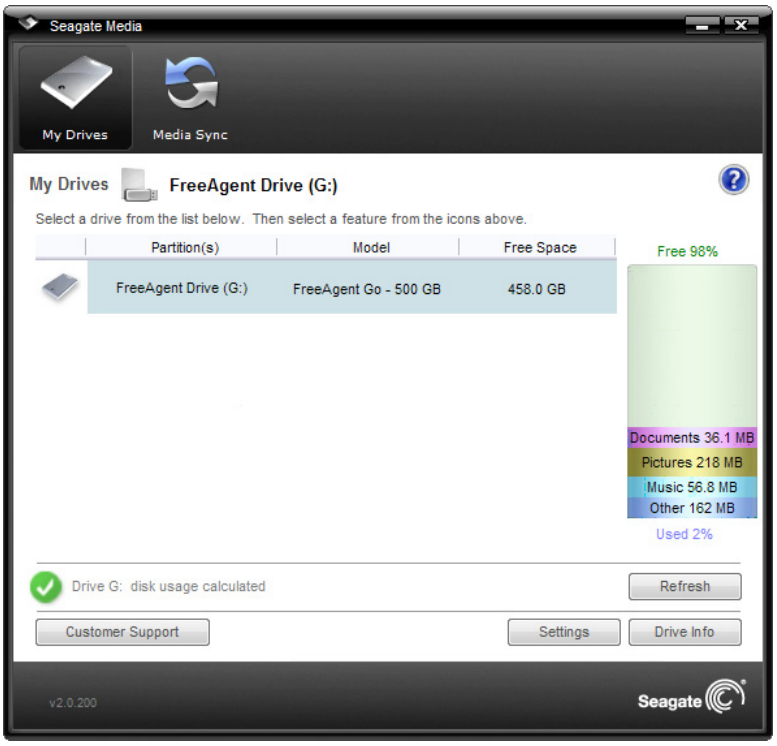

Figure 13: Seagate Media: My Drives Window

Follow the instructions in the rest of this section to:

- Manage drive settings (see page 48)
- Test a drive (see page 50)
- Check drive status (see page 51)
- Find drive information (see page 51)
- Register a drive (see page 52)
- Disable pop-up messages from Seagate Media (see page 52)

Managing Drive Settings

You can use Seagate Media to adjust the power settings on a FreeAgent drive or disable the drive's LEDs.

Adjusting Power Settings

You can set your drives to go into power-save mode when they're not being used. Because drives in power-save mode are inactive, it may take a little more time than usual to access your files while the drive becomes active again. You can customize the setting to control when the drive enters power-save mode.

To adjust the power setting for a drive:

1. Open the My Drives window (see page 48), select the drive you want, then click **Settings**.

   The Settings window opens.

2. Click **Adjust Power Setting**.

   The Adjust Power Setting window opens.

3. From the drop-down menu, select a time interval after which the drive enters power-save mode. Or, click **Default** to return to the drive's default power setting.

   TIP: Select a longer time interval if you use the drive frequently, so your work isn't interrupted by delays when you open or save files. Select a shorter time interval if you use your drive less frequently, so your drive doesn't consume more energy than it needs.

4. Click **Apply**.

   The setting change is confirmed.

5. Click **OK** to return to the **My Drives** window.

Disabling Drive LEDs

If the LED on your FreeAgent drive is distracting, you can use Seagate Media to turn it off.

To disable the LED on a drive:

1. Open the My Drives window (see page 48), select the drive you want, then click **Settings**.

   The Settings window opens.

2. Click **Adjust Drive Lights**.

   The Drive Lights window opens.

3. Click **Turn lights off**, then click **Apply.**

   The LED is disabled.

Re-enabling the Drive LED

The drive LED is re-enabled automatically if the drive loses power or if the drive is disconnected and reconnected.

You can manually re-enable the LED at any time by following the steps in the previous section and clicking **Display status and activity lights** in the last step.

Testing a Drive

You can use Seagate Media to check the health of your FreeAgent drive. (Testing a drive doesn't affect your files.)

To test a drive:

1. Open the My Drives window (see page 48), select the drive you want, then click **Settings**.

   The Settings window opens.

2. Click **Test My Drive**.

   The Test My Drive window opens.

3. Click **Test**.

   A progress bar appears. When the test is complete, the results display. If Seagate Media finds a problem with the drive, the drive's serial number is listed along with instructions on how to find more help.

4. Click **OK** to return to the **My Drives** window.

Checking Drive Status

When you install Seagate Media, a status icon appears in your system tray and becomes active whenever you connect a FreeAgent drive or external USB drive to your computer.

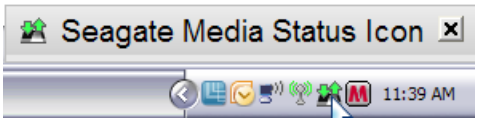

Figure 14: Seagate Media: Status Icon

Roll your cursor over the icon to quickly check the status of your drive. The color of the icon shows drive status:

Icon Color	Status
Blue	Drive connected
Green	Drive connected; sync idle
Gray	No drive connected
Yellow	Sync in progress
Red	Sync failed **Note**: When a sync fails, the status icon stays red until a sync is completed successfully.

Finding Drive Information

To find detailed information about your drive:

1. Open the My Drives window (see page 48), select the drive you want, then click **Drive Info**.

   The Drive Information window opens, displaying this information:

   - Serial Number
   - Firmware version
   - Volume (the name of your drive)
   - Capacity
   - Free Space
   - File System (the Windows file system used by your drive)

2. Click **OK** to close the Drive Information window.

Registering a Drive

If your computer is connected to the Internet, you can use Seagate Media to register FreeAgent drives.

To register a drive:

1. Open the My Drives window (see page 48), select the drive you want, then click **Settings**.

   The Settings window opens.

2. In the Settings window, click **Register My Drive**.

   The Seagate Product Registration page opens.

3. Follow the online instructions to complete the registration.

Disabling Pop-up Messages from Seagate Media

By default, Seagate Media displays pop-up messages with tips and information about special promotions. You can choose to disable the pop-up messages if you want.

Note: Software update messages will not be disabled.

To disable pop-up messages:

1. Open the My Drives window (see page 48), select the drive you want, then click **Settings**.

   The Settings window opens.

2. Click **Change Seagate Advisor Setting.**

   The Change Seagate Advisor Setting window opens.

3. Deselect **Show Seagate Advisor messages**.

   Pop-up messages are disabled.

4. Click **OK** to return to the **My Drives** window.

Finding Help

For more help using Seagate Media, click the blue **Help ?** button.

Removing a FreeAgent Drive

To remove a FreeAgent drive from your media player:

1. Turn off the media player by pressing **Power** ⏻ on the remote.

   Caution: You may damage the contents of the drive if you do not turn off the media player before you remove the drive.

2. Carefully slide the drive from the media player.

Disconnecting a USB Drive, Camera, or Camcorder

To disconnect an external USB device from your media player:

1. Stop and close all active movie, photo, or music files on the media player.
2. Turn off your camera or camcorder (if applicable).
3. Carefully unplug the device from the media player's USB port.

Disconnecting the Media Player

To disconnect the media player from your TV and/or network:

1. Turn off the media player by pressing **Power** ⏻ on the remote.
2. Disconnect the cables from the TV and/or the network connector.
3. Unplug the power cable.

To reconnect the media player, refer to the printed *Quick Start Guide* that came in the box.

Resetting the Media Player to Its Original Settings

If necessary, you can reset the media player back to its factory default settings.

Note: All custom settings are lost when you reset the media player.

You can reset the media player two ways:

- Using the media player screens
- Pressing the manual reset button

Resetting the Media Player On-Screen

To reset the media player to its factory default settings:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **Factory Default**, then press **OK**.
4. Select **OK**, then press **OK**.

   The Initial Setup screen opens.

5. Select the menu language you want, then press **OK**.
6. Press **Back** to return to the Home screen.

Resetting the Media Player Manually

To reset the media player to its factory default settings:

1. Find the reset button on the media player.
   - **FreeAgent Theater+**—The reset button is on the right end of the rear of the media player, as shown in Figure 2.
   - **FreeAgent GoFlex TV**—The reset button is on the right side of the media player, near the back.
2. To restore factory default settings, press and hold the reset button for 2–3 seconds.

9. Customizing Your Media Player Settings

Your media player is ready for use as soon as you plug it in. However, you can customize its settings for your specific TV. For example, you can change the language of the on-screen menus, change the aspect ratio of the picture to wide screen, or set up a night mode for the sound.

Follow the instructions in these sections to customize your media player settings:

- “Customizing the Video Settings” on page 55
- “Setting the Media Player for TVs in Other Countries” on page 56
- “Customizing the Audio Settings” on page 57
- “Changing the Menu Language” on page 58
- “Changing the Media Player Screensaver” on page 58
- “Turning Off a FreeAgent Drive LED” on page 59
- “Adjusting the Date and Time” on page 59
- “Changing the Media Player’s Network Settings” on page 60
- “Setting a Language for Information Screens” on page 62
- “Viewing DivX® Account Information” on page 62

Note: You can reset the media player to its original default settings, if necessary. See “Resetting the Media Player to Its Original Settings” on page 53 for instructions.

Customizing the Video Settings

To customize your media player’s video settings:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **Video Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the Video screen.
3. Adjust the settings as required, following the information in “Adjusting the Aspect Ratio” on page 56 and “Adjusting the Brightness and Contrast” on page 56.

Adjusting the Aspect Ratio

To adjust the aspect ratio:

1. On the Video screen, select **Aspect Ratio**, then press **OK**.
2. Select one of these options:
   - **Pan Scan**—Displays in standard definition broadcast television format (4:3 aspect ratio).

     A standard DVD in 4:3 appears on a 16:9 screen with a black bar on the left and right sides of the screen.
   - **Letter Box**—Displays a wide screen film on a 16:9 screen while maintaining the film's original aspect ratio.
   - **16:9**—Provides the same viewing area as a movie theater screen.

Note: Standard definition TVs display in a 4:3 aspect ratio; high definition TVs display in a 16:9 aspect ratio.

3. Press **OK**.

Adjusting the Brightness and Contrast

To adjust the picture brightness:

1. On the Video screen, select **Brightness**, then press **OK**.
2. Use the up and down arrows on the remote to adjust the setting, then press **OK**.

To adjust the picture contrast:

1. On the Video screen, select **Contrast**, then press **OK**.
2. Use the up and down arrows on the remote to adjust the setting, then press **OK**.

Setting the Media Player for TVs in Other Countries

North American and European TVs have different picture resolution standards. If you have moved your media player from one geographical area to the other, or if the current picture resolution does not work well with your TV, adjust the TV System setting.

To set the media player for the resolution your TV:

1. On the Video screen, select **TV System**, then press **OK**.
2. Use the up and down arrows on the remote to select the setting you want.

This table shows which resolutions are supported by which connectors:

Composite Connector	Component/HDMI Connector
480i (NTSC) 576i (PAL)	480i 480p (NTSC) 576i 576p (PAL) 720i 720p 1080i 1080p

Note: **NTSC (480p, 60 Hz)**—Standard North American television resolution
PAL (576p, 50 Hz)—Standard European television resolution

3. Press **OK** to change the setting.

Customizing the Audio Settings

To customize your media player's audio settings:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **Audio Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the Video screen.
3. Adjust the settings as required, following the information in "Ensuring Softer Sound at Night" on page 57 and "Adjusting the Digital Output Settings" on page 58.

Ensuring Softer Sound at Night

When Night Mode is enabled, the intensity of bass sounds are automatically lowered so that others are not disturbed when you use the media player.

When Comfort mode is enabled, high and low volume levels of all media and TV channels are automatically moderated so that the volume becomes neither too loud nor too soft when you change from one media format to another.

To ensure that sound is softer and controlled at night:

1. On the Audio screen, select **Night Mode**, then press **OK**.
2. Select **On** to turn on Night Mode, or **Comfort** to turn on Comfort mode, then press **OK**.

Adjusting the Digital Output Settings

To adjust the digital output settings to meet the needs of your audio equipment:

1. On the Audio screen, select **Digital Output**, then press **OK**.
2. Select the setting you want:
   - **S/PDIF LPCM**—Converts multi-channel audio into stereo.
   - **S/PDIF RAW**—Plays digital audio without decoding.
   - **HDMI LPCM 2CH**—Converts multiple audio channels into only a left and a right channel. Use this setting when only two speakers are available.
   - **HDMI LPCM Multi CH**—Supports multiple audio channels. Use this setting for surround sound when multiple speakers are available.
   - **HDMI RAW**—Is not decoded by the media player. When you use this setting, you must connect the media player to a receiver with decoding capabilities.

Changing the Menu Language

To change the menu language used by your media player:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **Menu Language**, then press **OK**.
4. Select the language you want, then press **OK**.

   The menu language changes.

Changing the Media Player Screensaver

After five minutes of inactivity on your media player, a screen saver opens. If you want, you can use a slideshow of your own pictures as the screensaver, instead of the default Seagate logo.

Note: The screensaver runs for 60 minutes. After 60 minutes, the media player turns itself off.

To use a picture slideshow as the screensaver:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.

2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.

3. On the System screen, select **Screensaver**, then press **OK**.
4. Select **Slideshow**, then press **OK**.

Turning Off a FreeAgent Drive LED

If you have a FreeAgent drive in your media player and find the flashing of its LED distracting, you can disable the LED.

To turn off the drive LED:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.

3. On the System screen, select **FreeAgent Go LED**, then press **OK**.
4. Select **Off**, then press **OK**.

Adjusting the Date and Time

To manually set the date and time for your media player:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.

3. On the System screen, select **Time**, then press **OK**.
4. Use the arrow buttons to set the date and time, then press **OK**.

Changing the Media Player's Network Settings

You may need to adjust your media player's network settings if you change from a wired LAN to a WLAN, or if you change the configuration of your WLAN.

This section explains how to:

- Set a static IP address for your media player (see page 60).
- Change from a static IP address to dynamic IP address (see page 60).
- Add the media player to your WLAN (see page 61).
- Find the media player's MAC ID and IP address (see page 62).

Setting a Static IP Address

Note: Only advanced network users should set a static IP address for the media player.

If you have connected your media player to a wired LAN, the network settings on your media player don't need to be adjusted. The default network setting (automatic DHCP IP) is *highly recommended*.

However, if you are an advanced network user and want to manually set a static IP address for the media player, follow these instructions.

To set a static IP address:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **Network Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the Network screen.
3. Select **Wired Setup**, then press **OK**.
4. Select **Static IP (MANUAL)**, then press **OK**.
5. Set the IP address as required, then press **OK**.
6. Press **OK** again to save the new network settings.

   The new IP address appears on the Network screen.

Changing from a Static IP to Dynamic IP Address

To change from static to dynamic IP address:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **Network Setup**, then press **OK**.

OR

Use the left and right arrows on the remote to scroll through the Settings screens until you find the Network screen.

3. Select **Wired Setup**, then press **OK**.
4. Select **Dynamic IP (AUTO)**, then press **OK**.
5. Press **OK**, then press **OK** again to save the new network settings.

   The new IP address appears on the Network screen.

Adding Your Media Player to a WLAN

Follow the instructions in this section to add your media player to a WLAN, or update the media player's wireless network settings to match your WLAN.

Your media player can save connection settings for up to three wireless networks.

You will need:

- SSID (or network name) of the WLAN(s)
- Security keywords or codes for the WLANs
- Connection type—access point (recommended), peer-to-peer, or wireless N router.

To change your media player's wireless network settings:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **Network Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the Network screen.
3. Select **Wireless Setup**, then press **OK**.
4. Select **Connection1** to set up the first connection, then press **OK**.

   Alternatively, select **Connection2** or **Connection3** if you are setting up more than one wireless network profile.
5. Select the connection mode for the WLAN, then press **OK**.
6. Follow the on-screen instructions to enter the WLAN information.
7. Press **OK** to save the new network settings.

Finding the Media Player's MAC Address and IP Address

To view the MAC address and IP address assigned to your media player:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **MAC Address**, then press **OK**.

   The MAC address assigned to your media player is displayed.
4. Press **Back** .
5. On the System screen, select **IP Address**, then press **OK**.

Setting a Language for Information Screens

You can press **Information** to see more details about the movie you're watching. If the information appears in the wrong language for you, follow these instructions to change it.

To set a language for information screens:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **Text Encoding**, then press **OK**.
4. Select the language you want, then press **OK**.

Viewing DivX® Account Information

Your media player is an official DivX Certified product with the DivX Home Theater Profile. It plays all versions of DivX video (including DivX 6) with standard playback of DivX media files.

.MOV and .AVI files can be played on your media player if they are run through the DivX Converter application. The DivX Converter is available at www.DivX.com.

Registering or Deactivating Your DivX Account

If you have a DivX Video on Demand account, you can see your registration code and deactivation code on your media player. You need these codes to enable or disable your DivX account.

Finding the Registration Code

To find the DivX registration code:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **DivX Register**, then press **OK**.

   Follow the on-screen instructions to register your DivX account.

Finding the Deactivation Code

To find the DivX deactivation code:

1. On the Home screen, press **Menu**, select **Settings**, then press **OK**.
2. Press **Menu**, select **System Setup**, then press **OK**.

   OR

   Use the left and right arrows on the remote to scroll through the Settings screens until you find the System screen.
3. On the System screen, select **DivX Deactivate**, then press **OK**.

   Follow the on-screen instructions to deactivate your DivX account.

10. Solving Problems

This chapter provides solutions to the most common problems you may encounter while setting up and using your media player.

General Troubleshooting Tips

If you have problems setting up or using your media player, check these things first:

- Are the remote batteries dead?
- Is something blocking the remote signal receiver on the front of the media player?
- Are all the media player's cables connected properly? Are your media player and TV plugged into an active power source? Are any of the cables damaged or faulty?
- Is the volume on your TV turned down or muted? Is the volume on your media player turned down or muted?
- Is the TV set to the wrong input type?
- Is your network down or disabled? Have the network settings changed?
- Is your Internet service disrupted or disabled?
- Is your FreeAgent drive fully inserted into the media player? If you have another device connected to the media player to the USB port, is it properly connected (and powered on, if needed)?
- Are there movie, picture, or music files on your connected device?

Common Problems and Solutions

This section provides solutions to some common problems you may encounter while using your media player.

Subtitles don't appear on my movie.

The subtitle format may not be supported by your media player. Your media player supports subtitles in these formats:

.SMI/SAMI .SRT .SUB

Make sure that the movie file and subtitle file have identical names. Also, ensure that the movie file and subtitle file are stored in the same folder.

The subtitles on my movie are too small/in the wrong place.

If you are playing an .MKV file with subtitles, press **Pause**, then use the arrow buttons to adjust the size and placement of the subtitles.

The media player doesn't recognize my external USB drive.

Your USB drive may not be formatted correctly. Only FAT, FAT32, NTFS and Mac HFS+ formatted external USB storage devices are supported by the media player.

The media player doesn't recognize my digital camera or camcorder.

Your digital camera or camcorder may not be compatible with the media player. If your camera or camcorder doesn't appear in the list of devices on your Home screen when you connect it to the media player, it's incompatible for use.

One of my media files won't open.

The file format may not be supported by your media player. Check to see if the file's extension is listed here:

Supported photo and picture file formats:

.BMP	.GIF	.JPG/JPEG	.PNG	.TIFF

Supported movie file formats:

.ASF	.FLV	.M2TS	.MOV	.MPEG-4	.RMVB	.VOB
.AVI	H.264	.M4V	.MP4	.MPG	.TP	.WMV
.DAT	.IFO	.MinusVR	.MPEG	.MTS	.TRP	.XVID
.DivX®	.ISO	.MKV	.MPEG-2	.RM	.TS	

Supported audio file formats:

.AAC	.MP3	.RA	.WAV
.ASF	.MP4	.RM	.WMA
.FLAC	.OGG	.RMVB	

Supported music playlist file formats:

.M3U	.PLS

The subtitles on my movie don't appear.

Check to see if the movie file and subtitle file have identical names. Also, ensure that the movie file and subtitle file are stored in the same folder.

If the subtitles still don't appear, the file format of the subtitles may not be supported by your media player. Your media player supports subtitles in these formats:

.SMI/SAMI .SRT .SUB

The information screens on my movies are in the wrong language.

If the wrong language appears when you press **Information** i to see more details about a movie or song, ensure that the text encoding language is set to the language you want. See "Setting a Language for Information Screens" on page 62 to learn how.

My media player language is not English, but I need to search for a file with an English name.

If the menu language of your media player is not English but you want to enter English words in your search, on the on-screen keyboard select the key labeled **English**, then type the English words.

YouTube videos won't play.

If you have trouble getting videos to play on the YouTube service, make sure your media player is set to the correct time. See "Adjusting the Date and Time" on page 59 to learn how.

I moved my media player to another country and the picture quality is bad.

North American and European TVs have different picture resolution standards. If you have moved your media player from one geographic area to the other, you can reset the device to the default settings for your new location. (See "Setting the Media Player for TVs in Other Countries" on page 56 for more information.)

To switch the device to NTSC (American) or PAL (European) standard default settings:

1. Find the **RESET** button on the media player. (See "Resetting the Media Player Manually" on page 54 for help.)
2. Press and hold the reset button for 10 seconds.

If your media player was originally set to NTSC, it switches to default PAL settings. If your media player was originally set to PAL, it switches to default NTSC settings.

The thumbnail view of my song doesn't show the album art.

For album art to display as a thumbnail, the image has to be stored in the album folder. See "Displaying Album Cover Art" on page 31 for more information.

The thumbnail view of my movie doesn't show the right picture.

For a DVD image to display as a thumbnail, the image has to be stored in the right place. In the DVD's folder, put the image in the same folder as the Audio_TS and Video_TS sub-folders.

Updating the Media Player Firmware

For complete instructions, see page 44.

Recovering After a Firmware Update Failure

If a power failure or power surge happens while you're updating the firmware on your media player, the update fails.

To recover after an update failure, you need an external USB drive (also known as a flash drive or thumb drive) and a computer that is connected to the Internet.

TIP: For best results, read all the steps in this section before you start.

To recover after a firmware update failure:

1. If you haven't already, go to the Seagate Support at www.seagate.com/support.
2. Follow the on-screen instructions to download the new firmware to your computer.
3. Copy the new firmware to the USB drive, then properly disconnect the drive from your computer.

Note: Put the firmware file in the top-most level (or *root* level) of the USB drive. Don't put the firmware file into a folder.

---

4. Unplug the media player's power cord.
5. Connect your USB drive to the media player.
6. Turn on your TV.
7. Press and hold the media player's **RESET** button. *Don't release* the **RESET** button.
8. Plug in the media player's power cord.
9. When the Seagate logo appears on the TV, release the **RESET** button.

   The Updating screen opens. Don't use your media player until the update is complete.

Resetting the Media Player Manually

As a last resort, try resetting the media player to its factory default settings. See "Resetting the Media Player Manually" on page 54 for complete instructions.

Finding More Help

Seagate Support provides a broad range of resources (including FAQs, a knowledge base and a community forum) to help you solve any problem you might have while using your media player. Go to the Seagate Web site at www.seagate.com.

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